



I'm not a robot



Open

Passive, Aggressive, and Assertive Communication

Passive Communication

Passive communication is a person who gives the needs, wants, and feelings of others priority over their own. The person does not consider their own needs, or their own wants. They do not stand up for themselves. They feel uncomfortable expressing their own needs, wants, and feelings.

Soft spoken & apologetic	Free your partner to make decisions for you
Difficult to read body language	Difficult to know what they want
Whoopee cushion of silence	Confidence

Aggressive Communication

Through aggressive communication, a person communicates that they have their own needs, wants, and feelings more important than the other person's needs, wants, and feelings.

Firmly demand	Free your partner to make decisions for you
Speak to a child or commanding tone	Frequently interrupt a discussion
Shouting or threatening	Disrespectful toward others

Assertive Communication

Assertive communication is the expression of one's own needs, wants, and feelings, and the needs, wants, and feelings of others. A person communicates that their own needs, wants, and feelings are as important as the needs, wants, and feelings of others. Assertive communication is defined by confidence, and a willingness to compromise.

Confident without aggression	Stand up for your rights
Decide what you want	Communicate your needs
Willing to compromise	Cloud your intent

Characteristics

Passive	Aggressive
I have trouble to express my own needs.	You will only compromise for me
I feel I am not being heard.	I always win
I feel I am not being understood.	Always right
I feel I am not being taken seriously.	Always wrong
I feel I am not being listened to.	Always need to be right
I feel I am not being understood.	Always need to be right

Passive, Aggressive, and Assertive Communication

Passive

Your friend asks you to play tennis while you're not interested. You say nothing. He says you still want to play, and you agree to play.

Passive	Aggressive
I have trouble to express my own needs.	You will only compromise for me
I feel I am not being heard.	I always win
I feel I am not being understood.	Always right
I feel I am not being taken seriously.	Always wrong
I feel I am not being listened to.	Always need to be right
I feel I am not being understood.	Always need to be right

Aggressive

Your partner left a message to play tennis, and you're too busy to listen.

Passive	Aggressive
I have trouble to express my own needs.	You will only compromise for me
I feel I am not being heard.	I always win
I feel I am not being understood.	Always right
I feel I am not being taken seriously.	Always wrong
I feel I am not being listened to.	Always need to be right
I feel I am not being understood.	Always need to be right

Assertive

You feel at a tennis court, and the server brought you the wrong ball.

Passive	Aggressive
I have trouble to express my own needs.	You will only compromise for me
I feel I am not being heard.	I always win
I feel I am not being understood.	Always right
I feel I am not being taken seriously.	Always wrong
I feel I am not being listened to.	Always need to be right
I feel I am not being understood.	Always need to be right





Example

Say you're having trouble with a coworker:

- Monica, has fallen behind on her part of a project assigned to your whole team.
 - As an assertive communicator, you have the right to privately express your displeasure to Monica and ask her to do her share of the work.
 - At the same time, Monica has the right to tell her side of the story — perhaps a family situation has caused her work productivity to drop.
 - Whatever the case, the two of you could rationally and reasonably discuss the situation and focus on finding a mutually agreeable solution to the problem.
 - Both could "win."



Passive, Aggressive, and Assertive Communication

Practice

Scenario	Your boss asks you to stay late, while everyone else leaves. You're always the one who stays late, and tonight you have plans.
Passive	
Aggressive	
Assertive	

Scenario	Your partner left a mess in the kitchen, and you're too busy to clean.
Passive	
Aggressive	
Assertive	

Scenario	You're at a restaurant, and the server brought you the wrong dish.
Passive	
Aggressive	
Assertive	

Scenario	A friend showed up at your house uninvited. Usually you would be happy to let them in, but this time you're busy.
Passive	
Aggressive	
Assertive	

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What is assertive aggressive and passive communication. Communication style quiz assertive passive-aggressive pdf

All you have to do is respond to some simple questions, and in the end, you will discover which style reflects your personality. A communication style quiz is a unique and very accurate test of your personality. They say it's all right and they don't see their problems. Unfortunately, depending on our style, we may not handle the situations we encounter as a leader in the most effective way possible. Actually, sabotan and manipulate constantly. They will say that someone else thinks this behavior is unacceptable. The language of the body of her is a yield language, and he / she can be bent with her eyes shot down, the weak and apologetic voice of her. There are other factors to consider. A person of the genre had to learn to transform fear into anger from the most tender age, which allowed him to survive. They'll smile to you while simultaneously dig a pit below you. The childhood experiences are transformed into aggressiveness, under which fear is nestled. Also, learn the right tone, body language is imperative. With our highly specialized test, through few answers to questions, we will be able to determine which communication style predominates in you. These people are usually full of pain and a sense of impotence, but they do not realize it. Since their experiences and their needs disappear, they must express itself indirectly. A passive person accepts any condition, she can't negotiate or win something for himself, she does many things for others without asking anything in return. They mutter to themselves when they are unhappy, they make insults and smile even if you can see their anger. It is impossible not to recognize such a person because she uses domination techniques, intimidation, threats and other aggressive elements. Requires direct contact and adaptation of behavior to specific. They won't admit resentment. According to the concept we will focus on today, there are four styles of communication. Often people think they're assertive, but they're actually aggressive. They operate behind the scenes in a grey area. It is interesting to note that people with this style of communication are often unaware that their behavior is toxic. An assertive person can politely say no, for example that they do not love something, give criticism in a painless way. At the end of this fascinating reading, you'll take the communicative style quiz, which is a great tool to check what kind of style prevails in you. Communication style is the way we express our emotions, our needs, our expectations and how we express our thoughts. We shouldn't necessarily refuse. We cannot always be assertive and we must remember that. If we work for a short period, the boss asks us to do something. This style often arises in a violent environment or where the person has been punished for expressing his or her opinion. From dealing with a stranger who cuts online in a store, in conflict at home with family, knowing your communication style and how you can improve it will greatly enhance your leadership success! Take this Quick Quiz to learn more about your style and what you can do to become a more effective communicator, especially in conflict situations! What is your style of communication? What is your style of communication? The same assertive behavior in a man will be considered normal, and in a woman, it will be considered aggressive. We are commonly called two-faced. These people become lonely, they become convinced of their absolute impotence and it is difficult for them to change. He will accept something and then sabotage the task. A different level of assertiveness is allowed in women, another in men. Such person often struggles with low After this explosion, the person feels guilty and is ashamed of his behavior and returns to the previous passive phase. 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